



The Department of Veterans Affairs (VA), Veterans Health Administration (VHA), Office of Finance, Recovery Audit Contractor (RAC)

Provider Portal User Guide

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VARAC Provider Portal User Guide

Cotiviti GOV Services is the Veterans Health Administration (VHA) Recovery Audit Contractor (RAC). Cotiviti utilizes a web-based application, VARAC Provider Portal, to facilitate communication with Community Care providers.

Providers may log into the VARAC Provider Portal one of two ways:

- 1) Answer Knowledge Based Authentication (KBA) questions (identity verification process), or
- 2) Enter a username and password if one was previously assigned.

This user guide is divided into five (5) sections and will explain the basic functions of the VARAC Provider Portal:

- Section 1: Knowledge Base Authentication (KBA) and Two Factor Login - This section guides a new user through the login process using knowledge-based authentication giving the **primary facility representative** the ability to designate a facility contact to receive medical record request letters and provide additional facility representatives access to the Provider Portal. Two Factor Authentication is required for all users logging into the VARAC Provider Portal. The login process requires each user to validate their identity through a one-time security code which will be sent to the email address registered when a provider account was created.
- Section 2: Account and User Management - This section explains how to log into VARAC with a username and password and how to change a password. It will also guide the primary Point of Contact through the process of how to create contacts to receive Medical Record Request letters, add up to five (5) web users, and update designated contact information. ***Access to this section requires KBA login and should only be accessed by the individual designated as responsible for keeping a facility's point of contact information current and accurate.***
- Section 3: Medical Record Tracking - This section guides registered users through steps to confirm receipt of medical documentation submitted to the VA RAC in response to a Medical Records Request Letter. Users may also track the outcome of medical documentation reviews.
- Section 4: Demand Letter Detail – This section guides registered users through steps of identifying and accessing the review outcome detail, also known as Audit Detail Document.

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- Section 5: Dispute and Correspondence Tracking - This section guides registered users through the steps to view a dispute and correspondence submitted to the VA RAC. Users may also track the outcome of disputes.
- Section 6: Medical Record Upload (Documents tab) - This section guides registered users through the steps of uploading medical records/documentation in response to an Additional Documentation Request (ADR).
- Section 7: Appeal Tracking - This section guides registered users through the steps to review the most current appeal status the VA RAC has on file.

Section 1: Knowledge Base Authentication (KBA) and Two Factor Authentication

Knowledge Based Authentication (KBA) Login

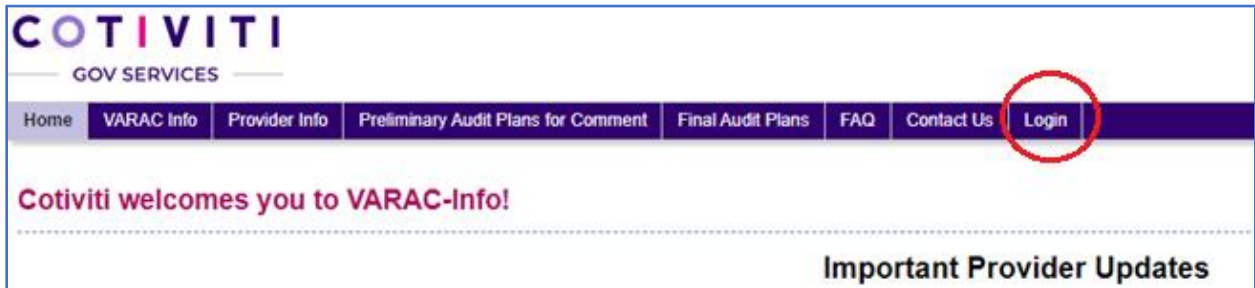
For initial access to the Provider Portal, Knowledge-Based Authentication is required. The responses provided to authentication questions are a means of identity verification.

** Be sure to have access to the facility's claims data. This information will be part of the KBA Login process.

Step 1. Launch a web browser in either Google Chrome, Microsoft Edge, or Mozilla Firefox.

Step 2. Enter <https://www.cotiviti.com/varac> in the address bar to access the Provider Portal as seen below.

Step 3. Click the Login button on the menu bar.



**** New Users** will need to review the Knowledge Based Authentication (KBA) displayed on the left side of the screen.

Return Users will log in via the Provider Sign In on the right side of the screen.

NEW USER **RETURN USER**

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Home | VA RAC Info | Provider Info | Preliminary Audit Plans for Comment | Final Audit Plans | FAQ | Contact Us | Login

Please contact our Provider Services area at the number listed below if you need a password reset.
855-287-1667

Knowledge Based Authentication

- [Portal Guide For VA RAC Providers](#)

Please note:

- You are accessing a U.S. Government Information system, which includes: (1) this computer, (2) this computer network, (3) all computers connected to this network, and (4) all devices and storage media attached to this network or to a computer on this network. This information system is provided for U.S. Government-authorized use only.
- Unauthorized or improper use of this system may result in disciplinary action, as well as civil and criminal penalties.
- By using this information system, you understand and consent to the following:
- You have no reasonable expectation of privacy regarding any communication or data transiting or stored on this information system. At any time, and for any lawful Government purpose, the Government may monitor, intercept, and search and seize any communication or data transiting or stored on this information system.
- Any communication or data transiting or stored on this information system may be disclosed or used for any lawful Government purpose.

Please click box to agree

Administrators only - The VA RAC Cotiviti defines Administrators as a person(s) with the authority to represent the provider of services as it is related to Recovery Audit activities.

Provider Sign In

User Name

Password

Please note:

- You are accessing a U.S. Government information system, which includes: (1) this computer, (2) this computer network, (3) all computers connected to this network, and (4) all devices and storage media attached to this network or to a computer on this network. This information system is provided for U.S. Government-authorized use only.
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- Any communication or data transiting or stored on this information system may be disclosed or used for any lawful Government purpose.
- Users are required to update password every 60 days.

Please click box to agree

[Sign In](#)

[Forgot or need to Reset your password?](#)

Step 4. NEW USER - Knowledge Based Authentication

- a. Read the disclaimer
- b. Select **Please click box to agree**

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Knowledge Based Authentication

- [Portal Guide For VA RAC Providers](#)

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- Any communication or data transiting or stored on this information system may be disclosed or used for any lawful Government purpose.

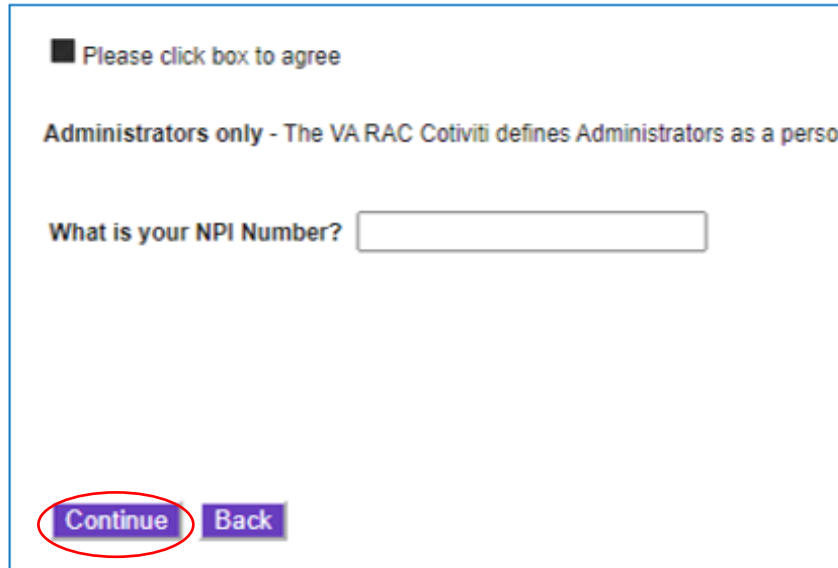
Please click box to agree

Administrators only - The VA RAC Cotiviti defines Administrators as a person(s) with the authority to represent the provider of services as it is related to the provider of services.

Step 5. Enter Provider and Patient information

- a. Enter the provider **NPI Number** in the text box and click **Continue**.

a 



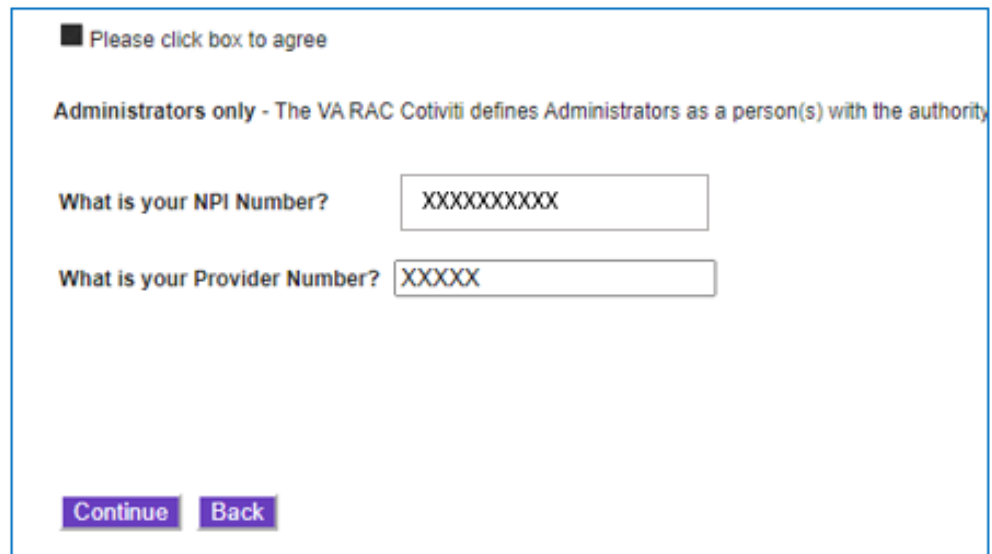
Please click box to agree

Administrators only - The VARAC Cotiviti defines Administrators as a perso

What is your NPI Number?

b. Enter the **Provider Number** in the text box, then click **Continue**

b 



Please click box to agree


Administrators only - The VA RAC Cotiviti defines Administrators as a person(s) with the authority

What is your NPI Number?

What is your Provider Number?

c. Enter a **Paid Amount** for any claims with the date of service listed on the screen, then click **Continue**.

VARAC Provider Portal User Guide

C 


What is your NPI Number?

What is your Provider Number?

Please type in the box below the claims paid amount listed on any claims with date of service: 11/1/2018

Paid Amount

d. Enter the Patient's Date of Birth, then click Continue.

d 

Please click box to agree

Administrators only - The VARAC Cotiviti defines Administrators as a person(s) with the authority to represent the

What is your NPI Number?

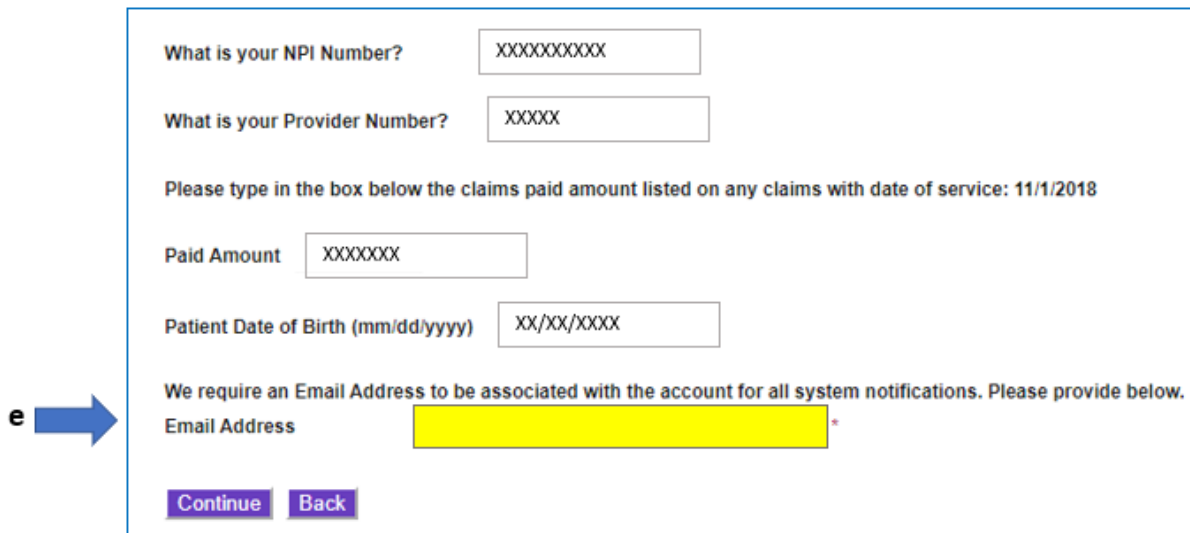
What is your Provider Number?

Please type in the box below the claims paid amount listed on any claims with date of service: 11/1/2018

Paid Amount

Patient Date of Birth (mm/dd/yyyy)

e. Enter the email address associated with the **primary facility representative** and click **Continue**.



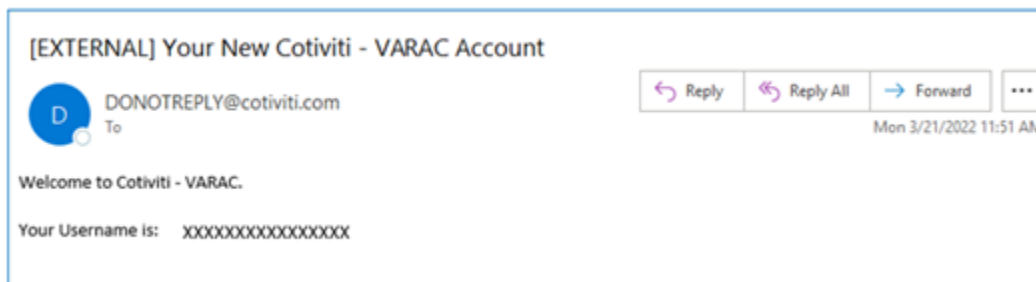
The screenshot shows a registration form with the following fields and instructions:

- What is your NPI Number? [XXXXXXXXXX]
- What is your Provider Number? [XXXXXX]
- Please type in the box below the claims paid amount listed on any claims with date of service: 11/1/2018
- Paid Amount [XXXXXXX]
- Patient Date of Birth (mm/dd/yyyy) [XX/XX/XXXX]
- We require an Email Address to be associated with the account for all system notifications. Please provide below.
- Email Address [Redacted]
- [Continue] [Back]

A blue arrow labeled 'e' points to the Email Address field.

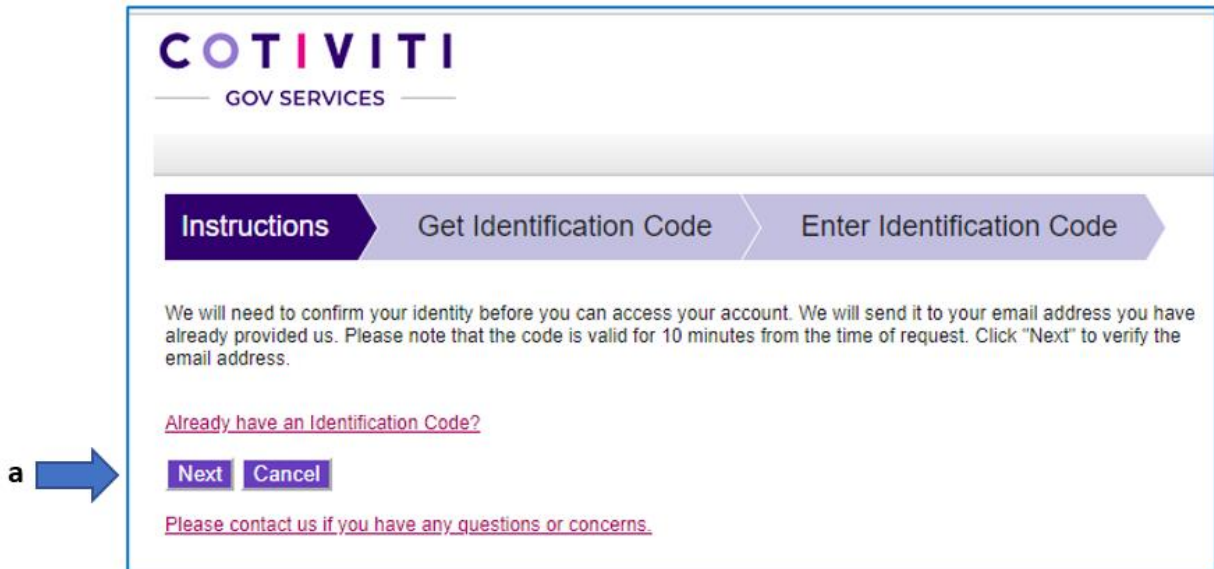
Congratulations! You have successfully completed the Knowledge Based Authentication process.

An email titled **Your New Cotiviti – VARAC Account** has just been sent to your Inbox. The email contains your VARAC Portal Username.

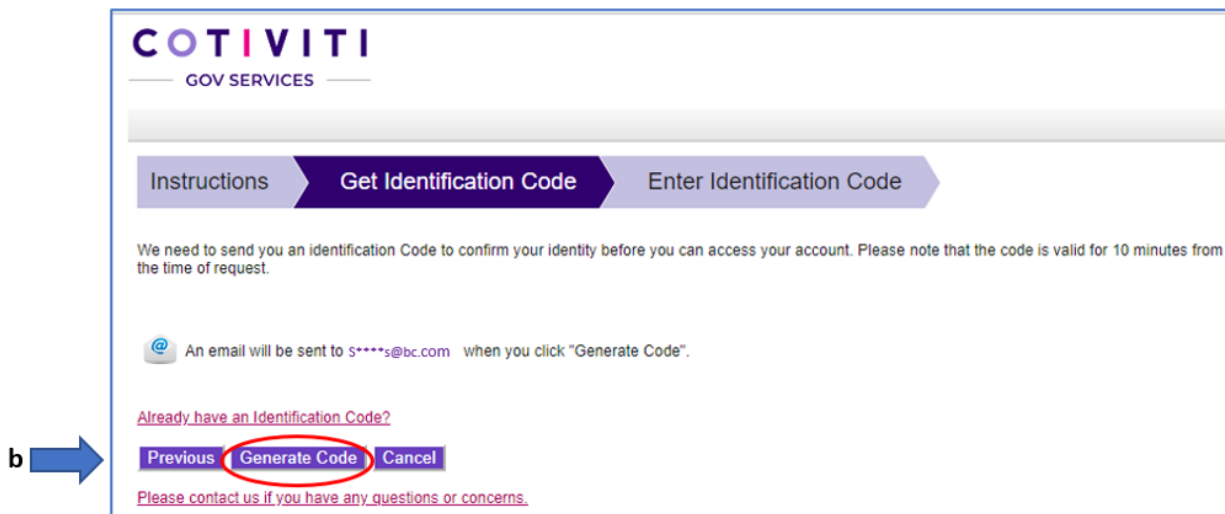


Step 6. Confirm Identity and Generate an Identification Code

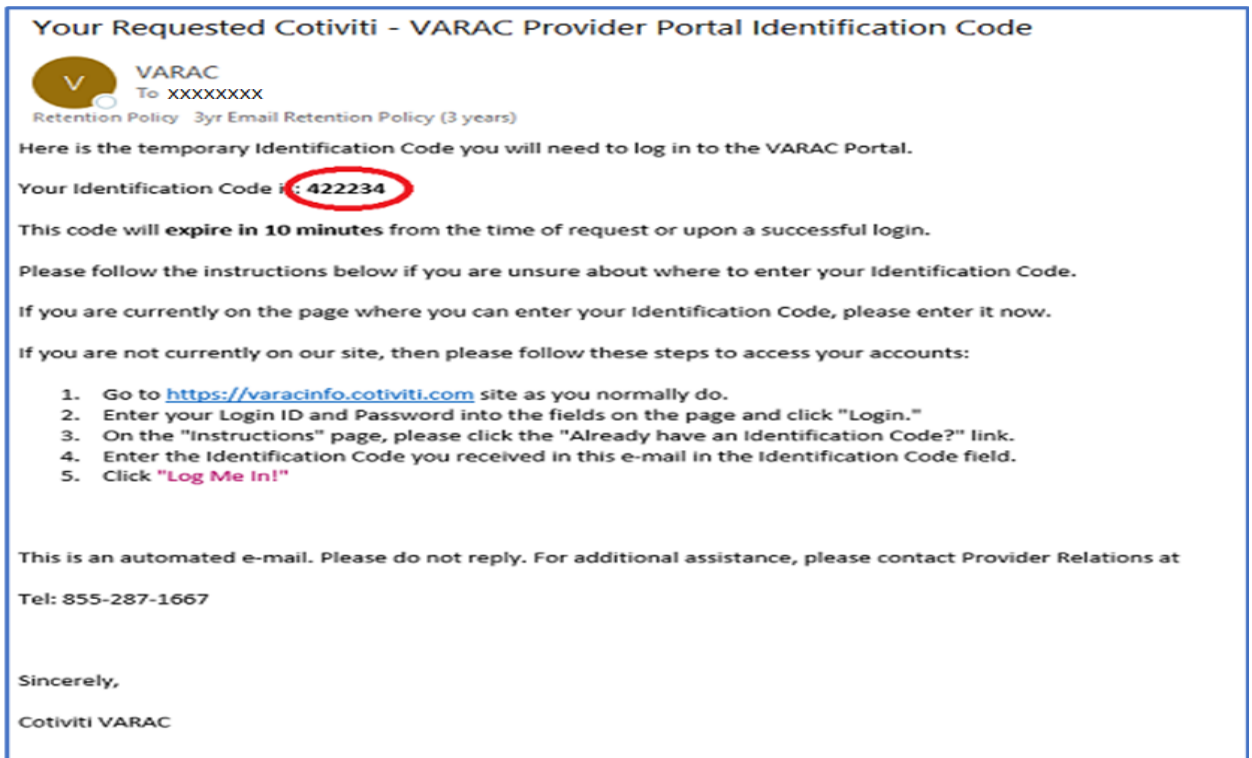
a. After entering your email address and clicking Continue on the previous Knowledge Base Authentication screen, the below screen should populate. Click **Next**.



b. Click **Generate Code** to have an Identification Code sent to your email account.

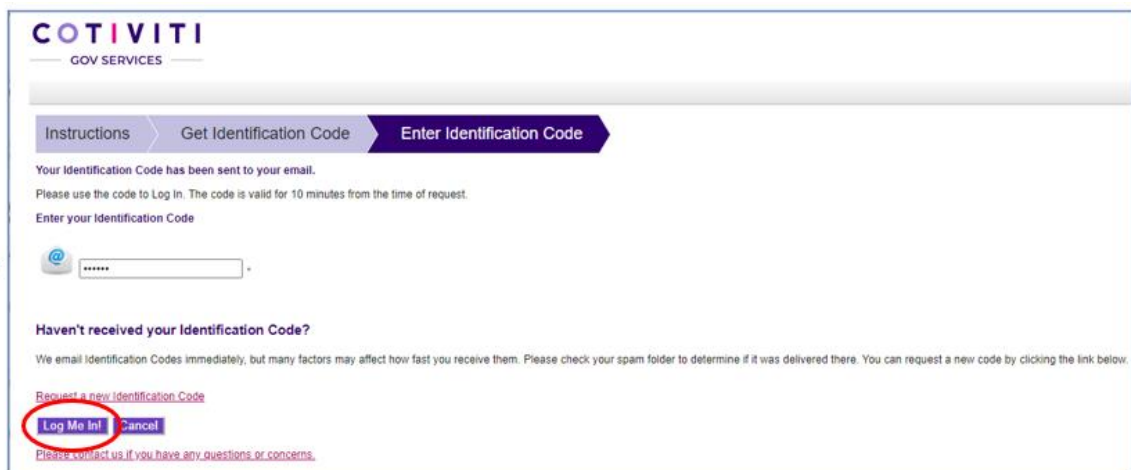


c. To retrieve your identification code, check your Inbox and locate the email sent from VA RAC - Titled "VARAC Provider Portal Identification Code".



Step 7. Set a password

a. After selecting **Generate Code** the below screen should have populated. Enter your Identification Code and Click "**Log Me In**".



- b. After clicking **Log Me In**, the Change Password screen will appear. Your password should be at least 8-characters and contain at least one alpha, numeric, and special character. Enter and Confirm your new password and click **Change Password**.

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Home | VARAC Info | Provider Info | Medical Record Tracking | Dispute/Correspondence Tracking | Documents | App

Change Password

Welcome!

Your username is: XXXXXXXXXXXXXXXXXXXX.

Please change your password to successfully complete the login process.

New Password

Confirm Password

[Change Password](#) [Cancel](#)

Upon clicking the 'Change Password' button you will be automatically logged out of the portal for security purposes.

Congratulations! You have successfully Changed your Password and may now log into the secure VARAC Provider Portal using your newly established user credentials.

Step 7. Return to the Portal Login screen using the 'log in' hyperlink.

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Password changed successfully

You have been logged out for security reasons. You may [log in](#) again using your new password.

Step 8. Provider Sign In

- a. Enter your Username and password,
- b. Select **Please click box to agree**
- c. Click **Sign In**

The screenshot shows the 'Provider Sign In' page. It features a title bar, a 'User Name' input field, a 'Password' input field, a 'Please note:' section with a bulleted list of terms and conditions, a checkbox labeled 'Please click box to agree', a 'Sign In' button, and a link for 'Forgot or need to Reset your password?'.

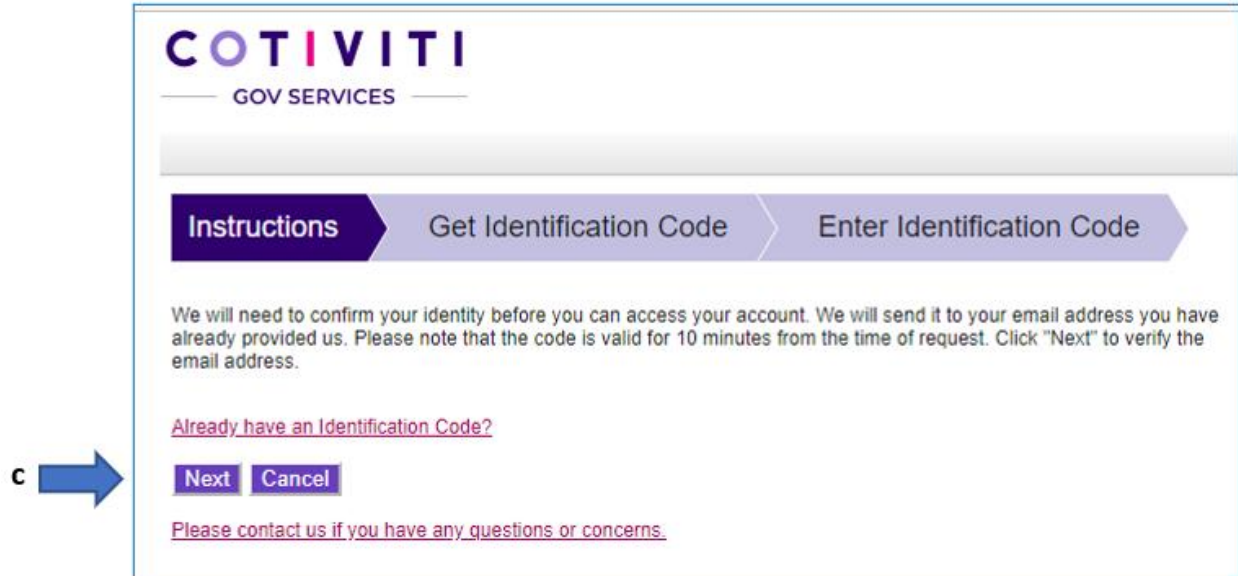
a → User Name
Password

b → Please click box to agree

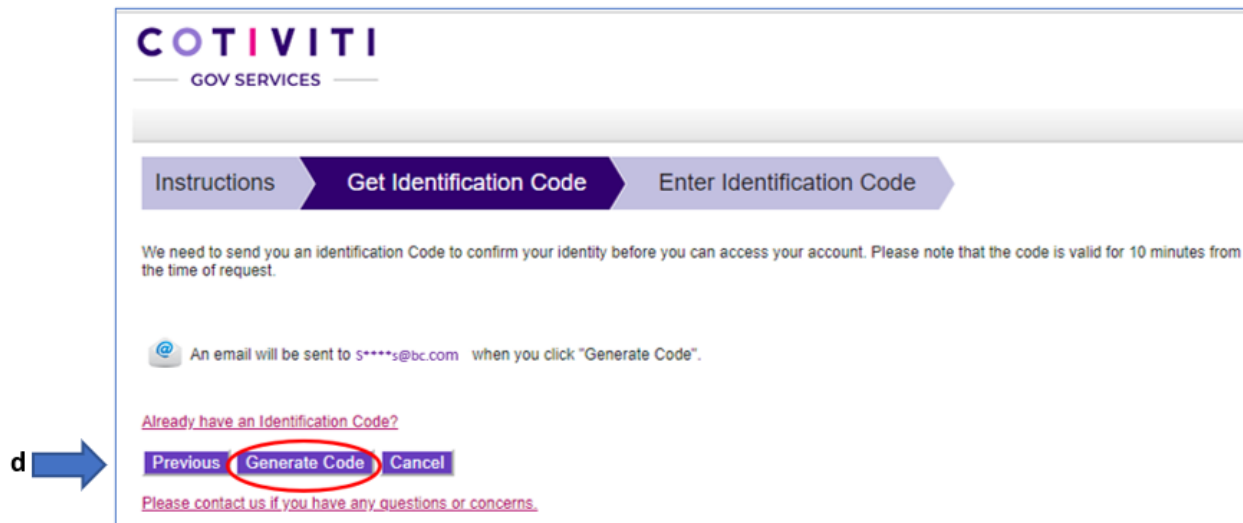
c → **Sign In**

[Forgot or need to Reset your password?](#)

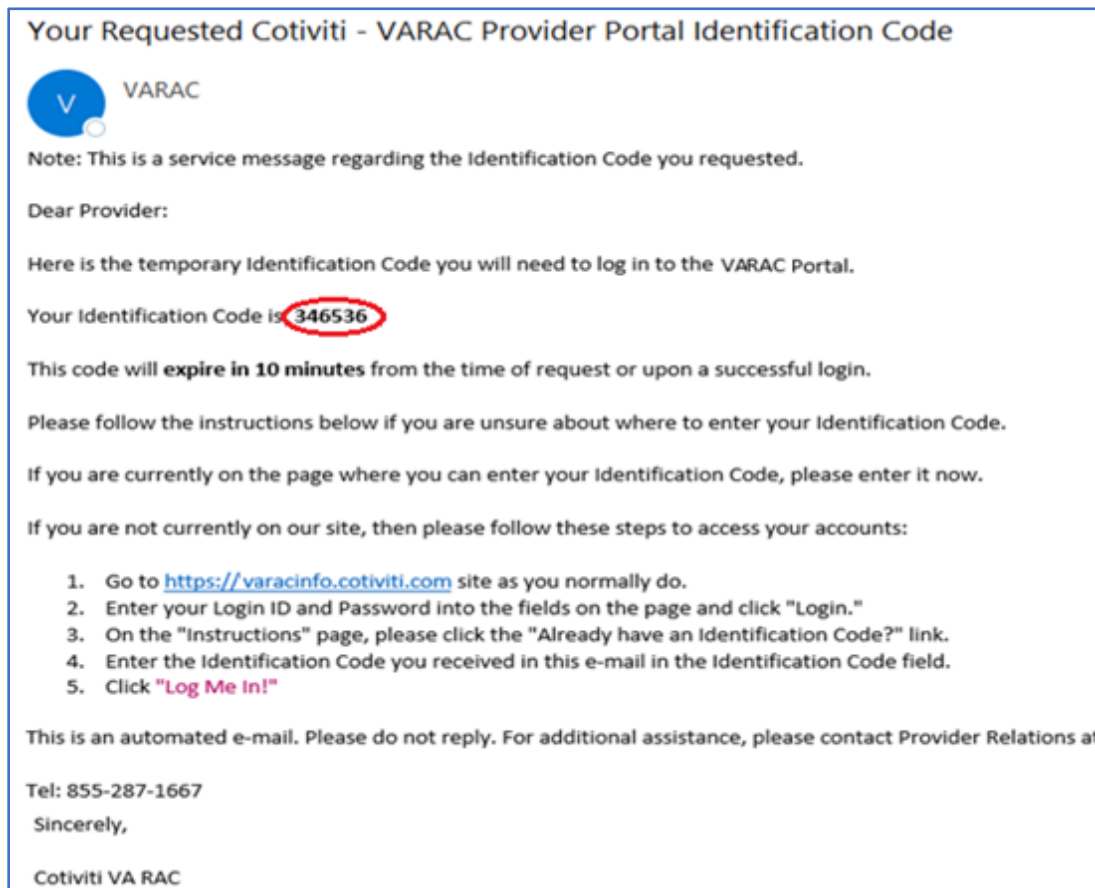
c. Click **Next** to confirm identity and receive Identification Code via email



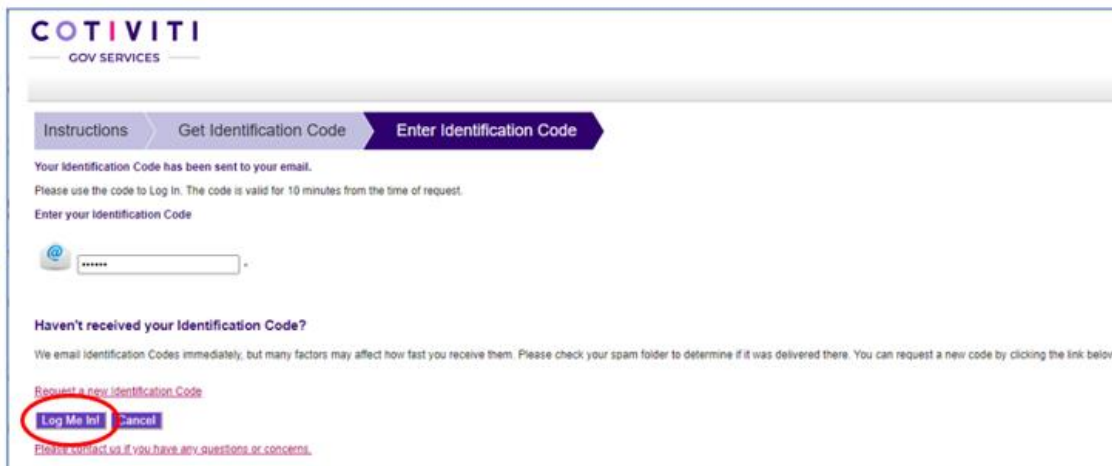
d. To confirm identity and receive an identification code via email click **Generate Code**.



e. Check your Inbox and locate the email from VA RAC - Titled "VARAC" Provider Portal Identification Code" in your inbox to retrieve the identification code.



f. Enter your identification code from the email and click **Log Me In!**

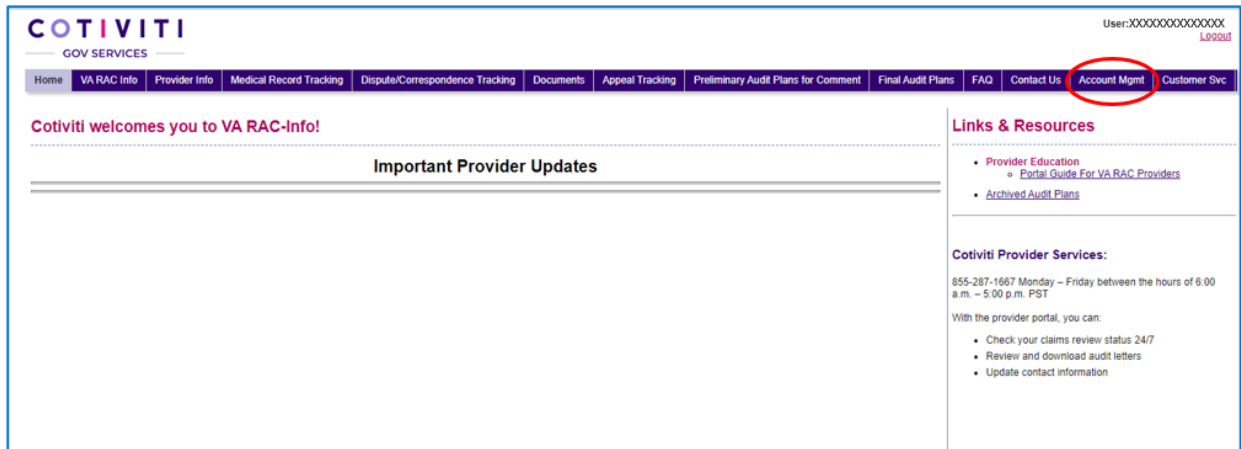


You are now Logged into the VARAC Portal!

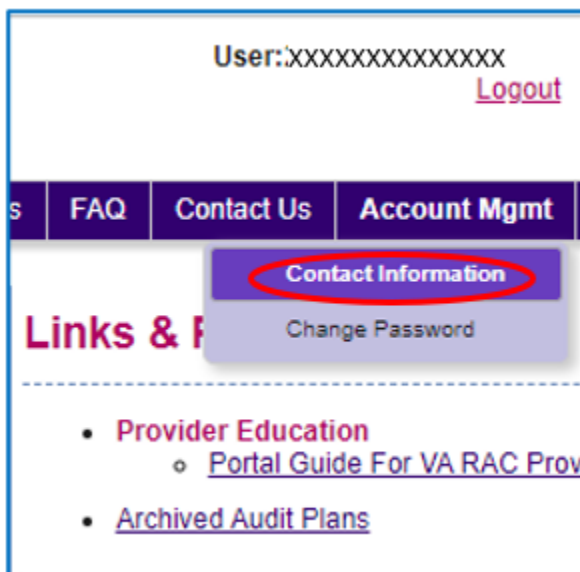
Section 2: Account and User Management

This section guides the primary facility contact through the Account Management menu to:

- Specify a contact to receive Medical Record Request letters,
 - Add up to five additional Provider Portal web users
 - Change a password
1. Upon logging into the VARAC portal, click on the **Account Mgt** Tab, then click **OK** in the pop-up dialogue box.



2. From the drop-down menu, select **Contact Information**.



- To edit your facility's Medical Record Request point of contact, Click the **Edit** link located at the bottom of the **Provider Table**. To add a Web User, Click **Add Web User**.

COTIVITI User:XXXXXXXXXXXXXXXXX [Logout](#)
GOV SERVICES

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Manage Contact Information

Disclaimer: You are changing your contact information only with Cotiviti for the address where medical records requests will be sent. To make changes to the address where payment is issued, the provider must contact the Financial Services Center (FSC) at (512) 460-5380 or VAFSCSHD@VA.GOV.

Provider Table

Contact to Receive Medical Record Request Letters	
Billing Provider #	XXXXXX
Provider Name	VA Hospital_4
Affiliation/Ownership	
NPI	XXXXXX
Tax ID	
Contact Name	
Title	
Department	Compliance
Address 1	
Address 2	
City	
State	
Zip	
Phone	
Extension	
Email	
Previous Provider #	

Edit Medical Records Request POC [Edit](#)

Add a Web User [Add Web User](#)

We request up to 7 contacts, CEO, CFO, Compliance Officer, CMO, IT contact, including 2 additional staff of your choice listed above.

4. Designate your Medical Record Request point of contact by completing the 'Add Contact' form ensuring all fields containing an '*' have been correctly completed. Then click **Add**.

Manage Contact Information

Disclaimer: You are changing your contact information only with Cotiviti for the address where medical records requests will be sent. To make changes to the address where payment is issued, the provider must contact the Financial Services Center (FSC) at (512) 460-5380 or VAFSCSHD@VA.GOV.

Provider Table

Contact to Receive Medical Record Request Letters	
Billing Provider #	
Provider Name	
Affiliation/Ownership	
NPI	
Tax ID	
Contact Name	
Title	
Department	
Address 1	
Address 2	
City	
State	
Zip	
Phone	123-456-7890
Extension	
Email	
Previous Provider #	
	Edit

Add Contact

Contact Name * Address 1 *

Title * Address 2

Department * City * State * Zip Code *

Affiliation/Ownership Phone # * Extension

Email Address: *

* Password Requirement: Alpha + Numeric + Symbol and should be at least 8 characters.

Password: *

Confirm Password: *

Website Users [Add Web User](#)

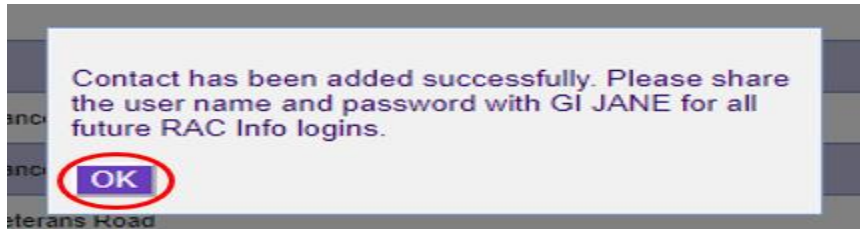
We request up to 7 contacts, CEO, CFO, Compliance Officer, CMO, IT contact, including 2 additional staff of your choice listed above.

5. Click **OK** to verify the contact information is correct

varacinfo.cotiviti.com says

Please verify that your information is correct before saving.

6. Your facility's Medical Record Request contact has been successfully added. A confirmation box will appear as shown below, click **OK**.



Share the portal credentials with the user as soon as possible. Upon initial login the user will be immediately prompted to change their password and will be required to log in using two-factor authentication.

Note: User contact information can only be added, deleted, or modified when the Provider Portal is accessed via the Knowledge Based Authentication process. Only the **primary facility representative** should add or modify contacts and contact information.

7. Return Users may reset their own password. To reset a password:

- a. Go to the Provider Sign In page and Click **Forgot or need to Reset your password**

A screenshot of the Cotiviti Provider Sign In page. The page has a purple header with the Cotiviti logo and navigation links: Home, VA RAC Info, Provider Info, Preliminary Audit Plans for Comment, Final Audit Plans, FAQ, Contact Us, and Login. The main content area is white. On the right side, there is a "Provider Sign In" section with input fields for "User Name" and "Password". Below these fields is a "Please note:" section with several bullet points regarding system security and password requirements. At the bottom of the sign-in section, there is a "Sign In" button and a link that says "Forgot or need to Reset your password?", which is circled in red. On the left side of the page, there is a "Knowledge Based Authentication" section with a link to "Portal Guide For VA RAC Providers" and a "Please note:" section with several bullet points. At the bottom of the page, there is a "Disclaimer" section. A blue arrow labeled "a" points to the "Forgot or need to Reset your password?" link.

- b. Enter your Username and click **Submit**



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Reset Password

Enter your Username, hit Submit and a temporary password will be sent to the email address on file. You will be prompted to change your password upon logging in. This temporary password will expire in 30 minutes.

Username: **Submit**

Click here to return to [Login page](#).

[Click Here](#) if you are unable to recover your password using the form above.

- c. If an account exists, you will receive an email titled “Cotiviti VARAC Portal Info Temporary Password Reset”



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Reset Password

Enter your Username, hit Submit and a temporary password will be sent to the email address on file. You will be prompted to change your password upon logging in. This temporary password will expire in 30 minutes.

Username: **Submit**

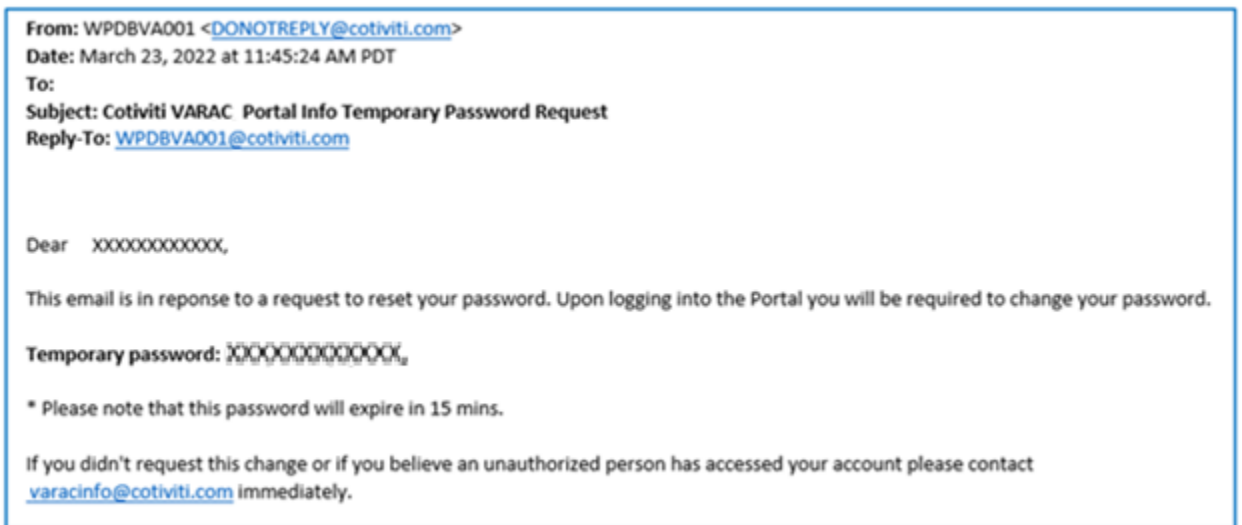
If this account exists then an email containing the new password has been sent.
If no email address is recorded for this account then Provider Services will be notified to assist.

Click here to return to [Login page](#).

[Click Here](#) if you are unable to recover your password using the form above.

VARAC Provider Portal User Guide

- d. This is an example of the email you will receive with your temporary password. The password and will expire in 15 minutes from receipt



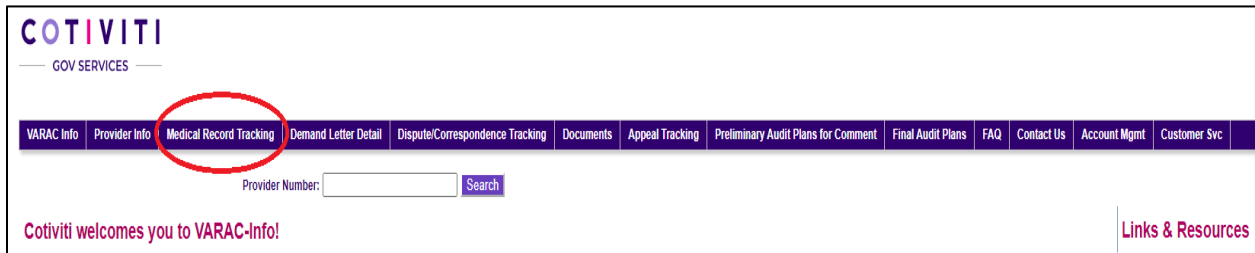
- e. Upon log in you will be prompted to change your temporary password.

Section 3: Medical Record Tracking

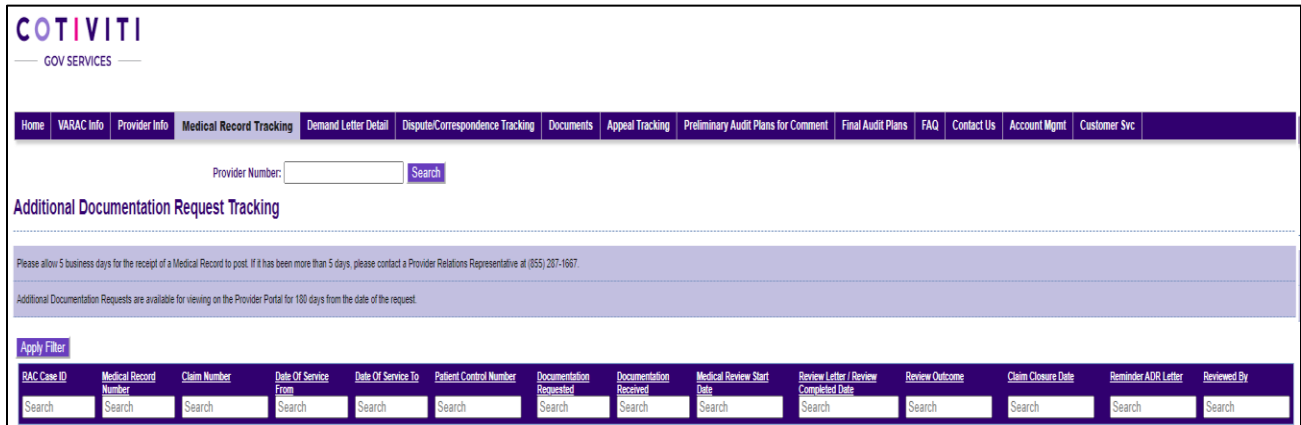
Use this feature to:

- Track requests for medical records
- View and obtain copies of Additional Documentation Request Letters



From the menu bar, click on the **Medical Record Tracking**.



The landing page will look like the image below:



To View Results

If search results exceed one page, click on the right arrow  to advance to the next page; click on the left arrow  to advance to the previous page(s). To sort in ascending order, click on the column heading once; to sort in descending order, click again.

To Filter Results

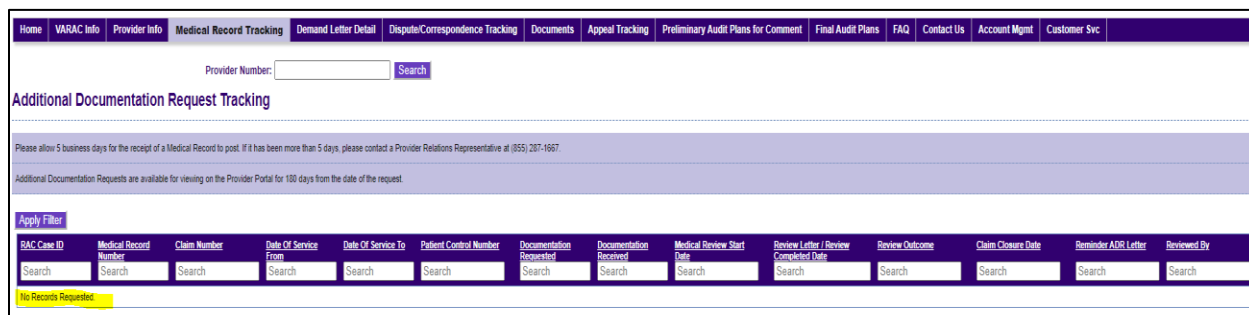
If a dispute has been submitted, Provider Portal users may select the filter feature to search for a specific claim using the RAC Case ID or Claim Number.

1. Enter the **RAC Case ID** or **Claim Number** included in the Correspondence

2. Click on the filter icon 

The page will refresh, displaying the search results based upon the criteria entered.

If no data is available, the page displays the text, *No Records Requested*.



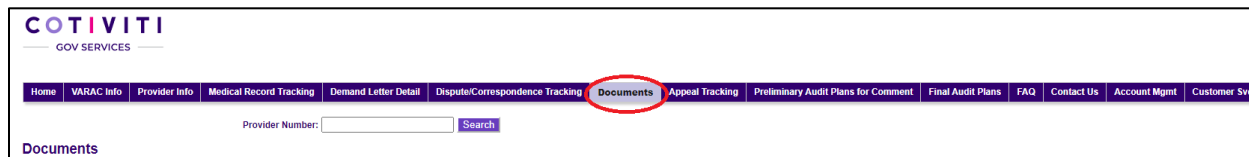
Additional Documentation Request (ADR) Tracking Terms Defined

Term	Definition
RAC Case ID	Unique tracking number generated for Additional Documentation Request Letter
Medical Record Number	The medical record number assigned to the claim by hospital.
Claim Number	Number assigned by the VA during claim processing.
Date Of Service From	The date of service from (MM/DD/YYYY) on the claim.
Date Of Service To	The date of service to (MM/DD/YYYY) on the claim.
Patient Control Number	Account number assigned by the provider.
Documentation Requested	The date (MM/DD/YYYY) the additional documentation was requested.
Documentation Received	The date (MM/DD/YYYY) the additional documentation was received.
Medical Review Start Date	The start date (MM/DD/YYYY) of the review.
Review Letter / Review Completed Date	The date (MM/DD/YYYY) the review was completed.
Review Outcome	Final disposition of the review
Claim Closure Date	The date (MM/DD/YYYY) the review was closed.

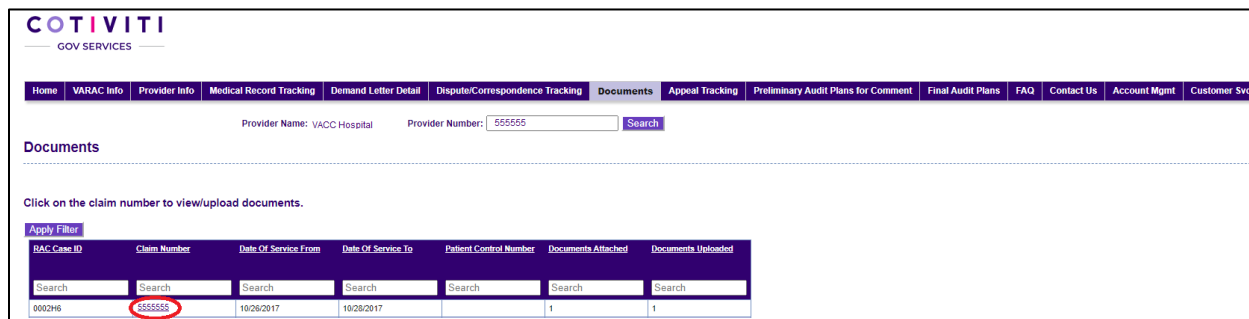
Section 4: Medical Record Upload (Documents)

Use this feature to:

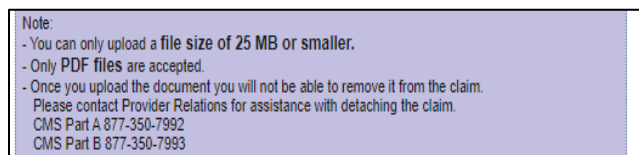
- Securely upload medical records or documentation



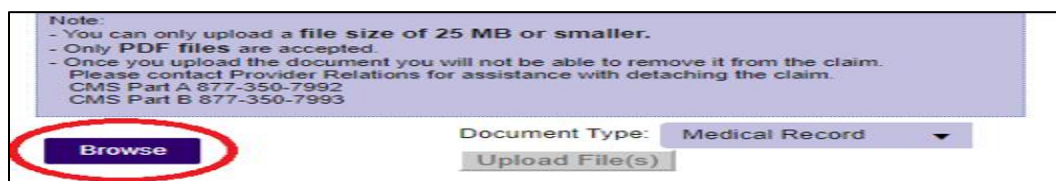
- Identify the claim for which records will be uploaded. The filter function may be used to identify a claim using one or more of the search options available. Cotiviti recommends using either the **RAC Case ID** or **Claim Number** included in the Correspondence.
- Once the target claim is identified, click the **Claim Number** hyperlink.



- The portal will automatically direct the user to the upload page. Users must ensure documents meet the below requirements prior to upload.



- To begin the upload process, select the 'Browse' button.



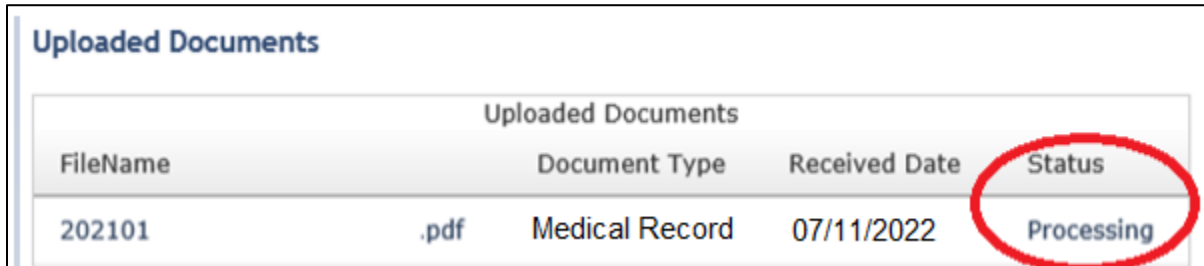
5. Once the desired document has been selected, the portal will direct the user back to the “**Uploaded Documents**” page to verify the document.

Before uploading the file, the user should check:

- 1) Correct document was selected
- 2) Correct document is visible in the ‘Preview Area’
- 3) The correct ‘Document Type’ has been selected
- 4) Upon validation the user may select the **Upload File(s)** button.

The screenshot shows the 'Uploaded Documents' page. At the top, the title 'Uploaded Documents' is circled in red. Below it is a table with columns 'File Name', 'Document Type', 'Received Date', and 'Status'. The table contains the text 'No Records Found.' Below the table is a note box with the following text: 'Note: - You can only upload a file size of 25 MB or smaller. - Only PDF files are accepted. - Once you upload the document you will not be able to remove it from the claim. Please contact Provider Relations for assistance with detaching the claim. CMS Part A 877-350-7992 CMS Part B 877-350-7993'. Below the note is a file upload area. A file 'VARAC Document Upload_TEST.pdf' is shown with a 'Remove' button next to it, labeled '1.'. To the right of the file is a 'Document Type' dropdown menu set to 'Medical Record', labeled '3.'. Below the file name is a 'Browse' button. Below the 'Document Type' dropdown is an 'Upload File(s)' button, labeled '4.', with a red arrow pointing to it. Below the 'Upload File(s)' button is a 'Preview Area:' label with a red arrow pointing to a preview box. The preview box shows the file name 'VARAC Document Upload_TEST.pdf' and a large empty area containing the text '*****TEST*****TEST*****'.

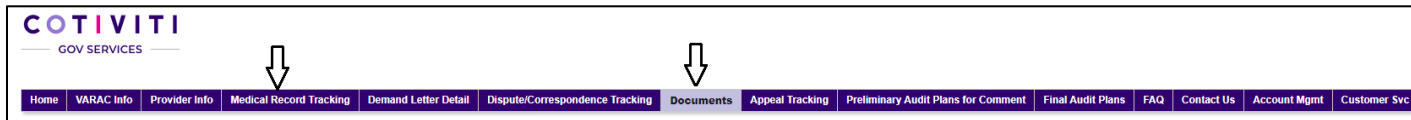
6. Upon successful upload, the document will display as **Processing**.



The screenshot shows a table titled "Uploaded Documents" with the following data:

FileName	Document Type	Received Date	Status
202101	.pdf Medical Record	07/11/2022	Processing

7. The uploaded documents will move through the auto attachment process at Cotiviti and will show as received on both the **Medical Record Tracking and Documents** tab within 24-hours.

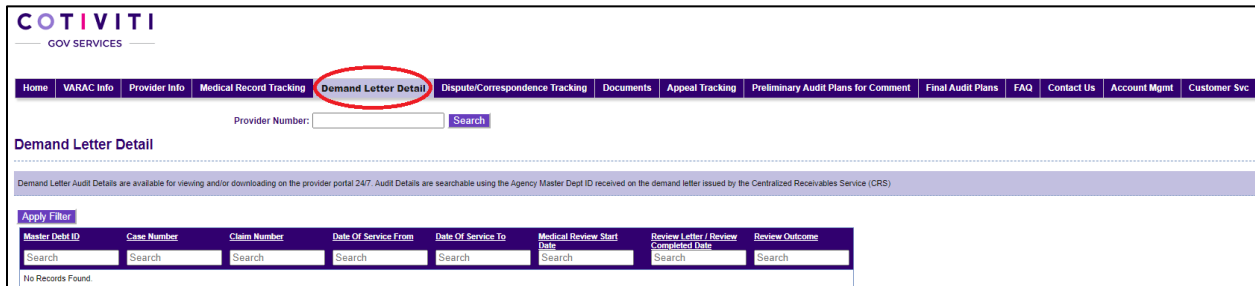


Section 5: Demand Letter Detail



Use this tab to:

- View and/or download a copy of a RAC overpayment Demand Letter Detail.

From menu bar, click on the **Demand Letter Detail** Tab

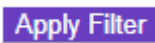


To View Results

If search results exceed one page, click on the right arrow  to advance to the next page; click on the left arrow  to advance to the previous page(s). To sort in ascending order, click on the column heading once; to sort in descending order, click again.

To Filter Results

If an overpayment has been identified, Provider Portal users may use the filter feature to search for a specific claim using one or more of the table fields.

1. Enter the desired value(s) in at least one of the 'Search' boxes available. For example: **RAC Case ID** or **Claim Number**
2. Click on the filter icon 

The page will refresh displaying the search results based upon the criteria entered.

If no data is available, the page displays the text, "**No Records Found.**"

Section 6: Dispute/Correspondence Tracking



Use this feature to:

- Track receipt of dispute and correspondence materials
- Track status of dispute reviews
- Obtain copies of dispute outcome letters

From menu bar, click on the **Dispute and Correspondence Tracking** Tab

The screenshot shows the VARAC Provider Portal interface. At the top, there is a navigation menu with the following items: Home, VARAC Info, Provider Info, Medical Record Tracking, Demand Letter Detail, **Dispute/Correspondence Tracking** (circled in red), Documents, Appeal Tracking, Preliminary Audit Plans for Comment, Final Audit Plans, FAQ, Contact Us, Account Mgmt, and Customer Svc. Below the menu is a search bar for 'Provider Number' with a 'Search' button. The main content area is titled 'Dispute and Correspondence Tracking' and includes a notice: 'Please allow 1 business day for the receipt of a Dispute or Correspondence to post. If it has been more than 1 day, please contact a Provider Relations Representative at: (855) 287-1967. Dispute and Correspondence requests are available for reviewing on the Portal for 180 days from the date of receipt.' There are two sections: 'Dispute Tracking' and 'Correspondence Tracking'. Each section has an 'Apply Filter' button and a table with search filters. The 'Dispute Tracking' table has columns: RAC Case ID, Claim Number, Date Of Service From, Date Of Service To, Patient Control Number, Discussion Received Date, Discussion Determination, and Discussion Determination Date. The 'Correspondence Tracking' table has columns: RAC Case ID, Claim Number, Date Of Service From, Date Of Service To, Patient Control Number, and Correspondence Received Date. Both tables show 'No Discussion Found' and 'No Correspondence Found' respectively. A legend at the bottom explains the status codes: Upheld = Original improper payment finding upheld, Partially upheld = Original improper payment finding partially upheld, Overturned = Original improper payment finding overturned.

To View Results

If search results exceed one page, click on the right arrow  to advance to the next page; click on the left arrow  to advance to the previous page(s). To sort in ascending order, click on the column heading once; to sort in descending order, click again.

To Filter Results

If a dispute has been submitted, Provider Portal users may select the filter feature to search for a specific claim using the RAC Case ID or Claim Number.

3. Enter the **RAC Case ID** or **Claim Number** included in the Correspondence

4. Click on the filter icon 

The page will refresh displaying the search results based upon the criteria entered.

If no data is available, the page displays the text, “**No Discussion Found or No Correspondence Found.**”

Dispute Determination Reference Guide

*** Reference**

Uphold = Original improper payment finding upheld.
 Partially upheld = Original improper payment finding partially upheld.
 Overturn = Original improper payment finding overturned.

Dispute Tracking Terms Defined

Term	Definition
RAC Case ID	Unique tracking number generated for Additional Documentation Request Letter
Claim Number	Number assigned by the VA during claim processing.
Dates of Service From	The date of service from (MM/DD/YYYY) on the claim.
Dates of Service To	The date of service to (MM/DD/YYYY) on the claim.
Patient Control Number	Unique account number assigned by the provider to identifier a patients account.
Dispute Received Date	The date (MM/DD/YYYY) the dispute was received
Dispute Determination	The outcome of the Dispute
Dispute Determination Date	The date (MM/DD/YYYY) the dispute was determined

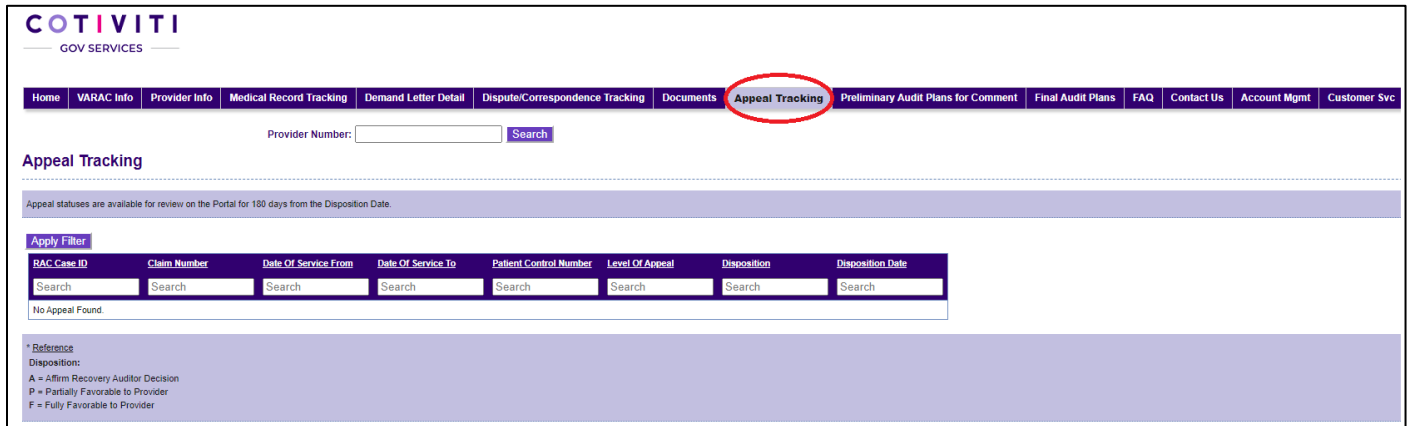
Correspondence Tracking Terms Defined

Term	Definition
RAC Case ID	Unique tracking number generated for Additional Documentation Request Letter
Claim Number	Number assigned by the VA during claim processing.
Dates of Service From	The date of service from (MM/DD/YYYY) on the claim.
Dates of Service To	The date of service to (MM/DD/YYYY) on the claim.
Patient Control Number	Unique account number assigned by the provider to identifier a patients account.
Correspondence Received Date	The date (MM/DD/YYYY) the correspondence documentation was received.

Section 7: Appeal Tracking



Utilize this feature to track the appeal status on file with VA RAC.

From the menu bar, click on **Appeal Tracking**




If no data is available, the page displays the text, **No Appeal Found**.

To View Results

If search results exceed one page, click on the right arrow  to advance to the next page; click on the left arrow  to advance to the previous page(s). To sort in ascending order, click on the column heading once; to sort in descending order, click again.

To Filter Results

If an appeal has been submitted, Provider Portal users may select the filter feature to search for a specific claim using the RAC Case ID or Claim Number.

1. Enter the **RAC Case ID** or **Claim Number** included in the Correspondence
2. Click on the filter icon 
3. Select **Contains** from the drop-down menu.

Appeal Tracking Terms Defined

Term	Definition
RAC Case ID	Unique tracking number generated for Additional Documentation Request Letter
Claim Number	Number assigned by the VA during claim processing.
Dates of Service From	The date of service from (MM/DD/YYYY) on the claim.
Dates of Service To	The date of service to (MM/DD/YYYY) on the claim.
Patient Control Number	Unique account number assigned by the provider to identifier a patients account.
Level Of Appeal	Refers to Level of Appeal with the VA.
Disposition	Outcome of the appeal.
Disposition Date	The date (MM/DD/YYYY) the appeal outcome was decided.