

**DISPUTE REVIEW RESULT: UPHELD**

Date: <MM/DD/CCYY>

ATTN: <Title>  
ATTN: <Dept. >  
<PROVIDER NAME>  
<ADDRESS1 >  
<ADDRESS2 >  
<CITY ST ZIP>

Dear <Provider Name>,

The Department of Veterans Affairs (VA) has retained Cotiviti to reviews claims paid by VA for health care services to ensure the integrity of the payments, including coding validation, reimbursement accuracy, compliance with regulations, policies, contractual requirements, authorizations and utilization standards. The information in this letter is CONFIDENTIAL and may contain protected health information that may only be re-disclosed in accordance with the 45 CFR Parts 160, 162, and 164 (Standards for Privacy of Individually Identifiable Health Information).

Cotiviti received notification of your disagreement with the findings as well as the additional documentation/reasons to support why you believed the findings to be in error. Based on a thorough review of the additional records and other information provided, Cotiviti has concluded that its overpayment(s) determination is accurate and the debt(s) identified in the NOI are valid.

You have the right to appeal Cotiviti's decision. To do so, please send a formal appeal letter with any supporting and/or additional information related to the finding in the NOI to Cotiviti. This information will be forwarded to the VA for review. Once the VA makes a final determination, Cotiviti will notify you of the outcome.

Send your request for an appeal with a copy of this letter and the NOI to:

MAILING ADDRESS:  
C/O Cotiviti-1000  
731 Arbor Way  
Box 12020  
Blue Bell, PA 19422

Please be aware that the applicable interest, penalties, and administrative fees will continue to accrue on identified debts. If you have any questions, please contact Provider Services at 855-287-1667, Monday through Friday between 6:00 a.m. and 5:00 p.m. PST.

Sincerely,

Cotiviti

Enclosure: Audit Detail