

DISPUTE REVIEW RESULT: OVERTURNED

Date: <MM/DD/CCYY>

ATTN: <Title>
ATTN: <Dept.>
<PROVIDER NAME>
<ADDRESS1>
<ADDRESS2>
<CITY ST ZIP>

Dear <Provider Name>,

The Department of Veterans Affairs (VA) has retained Cotiviti to conduct reviews of claims paid by VA for health care services to ensure the integrity of the payments, including coding validation, reimbursement accuracy, compliance with regulations, policies, contractual requirements, authorizations and utilization standards. The information in this letter is CONFIDENTIAL and may contain protected health information that may only be re-disclosed in accordance with the 45 CFR Parts 160, 162, and 164 (Standards for Privacy of Individually Identifiable Health Information).

Cotiviti received notification of your disagreement with the findings as well as the additional documentation/reasons to support why you believed the findings to be in error. Based on a thorough review of the additional records and other information provided, Cotiviti has concluded that the overpayment determination should be overturned in part or in whole in the amount of <\$XXX.XX> for the claims referenced on the attached listing. Cotiviti will communicate the outcome of its review to the VA and the NOI will be adjusted accordingly.

Please be aware that any overpayment amount determined to be correct after the review of the additional records and other information provided will continue to accrue interest, penalties, and administrative fees until the debt is satisfied. If you have any questions, please contact Provider Services at 855-287-1667, Monday through Friday between 6:00 a.m. and 5:00 p.m. PST.

Sincerely,

Cotiviti

Enclosure: Audit Detail