



GOV SERVICES

Department of Veterans Affairs Recovery Audit Contractor (VARAC)

DISPUTE REVIEW RESULT: UPHELD

Date: <Month/DD/CCYY>

ATTN: <Title>

ATTN: <Dept.>

<PROVIDER NAME>

<ADDRESS1>

<ADDRESS2>

<CITY ST ZIP>

Dear <Provider Name>,

The Department of Veterans Affairs (VA) has retained Cotiviti Gov Services (Cotiviti VARAC) to review claims paid by VA for health care services to ensure the integrity of the payments, including coding validation, reimbursement accuracy, compliance with regulations, policies, contractual requirements, authorizations, and utilization standards. The information in this letter is CONFIDENTIAL and may contain protected health information that may only be re-disclosed in accordance with the 45 CFR Parts 160, 162, and 164 (Standards for Privacy of Individually Identifiable Health Information).

Cotiviti VARAC received notification of your disagreement with the Review Results as well as the additional documentation/reasons to support why you believed the findings to be in error. Based on a thorough review of the additional records and other information provided, Cotiviti VARAC has concluded that its overpayment(s) determination is accurate, and the debt(s) identified in the Review Results letter are valid. See attached Audit Finalization.

Upon receipt of this letter, you have the right to appeal Cotiviti VARAC's decision to VA. To do so, please send a formal appeal letter with any supporting and/or additional information related to the finding in this letter to Cotiviti VARAC by **(insert date in underline/bold)**. Once the VA makes a final determination, you will receive written notification of the outcome. If you do not wish to appeal it further or an appeal is sent after this deadline, this determination will be final, and VA will issue a Bill of Collections (BOC) .

Send your request for an appeal with a copy of this letter to:

MAILING ADDRESS:

Cotiviti VARAC

10701 South Riverfront Parkway, Suite 200

South Jordan, UT 84095

If you have any questions, please contact Provider Services at 855-287-1667, Monday through Friday between 6:00 a.m. and 5:00 p.m. PST.

Sincerely,

Cotiviti GOV Services

Enclosure: Audit Finalization